



Attention: We've made changes to our Core Exchange Return Policy

Hello.

There have been some changes to our core exchange return policy since you last heard from us.

We're still asking for core units to be received at Honeywell's docks within

- 14 calendar days for domestic
- 21 calendar days for international

but we've simplified our fee structure and invoicing process. And we think you will like the changes.

For core units returned late (15 – 60 days):

- The extended usage fee is reduced from 5% to 3% per day – that's a 40% reduction.
- Late returns will be invoiced for the extended usage fee.
- We've reduced the paperwork. Only one extended usage fee invoice will be issued for core units returned late and prior to 61 days from shipment.

For core units NOT returned (after 61 days):

- Units not returned will be considered purchased and issued a non-refundable invoice.
- We've reduced the paperwork. Only one non-refundable invoice will be issued for core units not returned at 61 days from shipment.

For unused core returns:

- The no charge policy now extends allowable time for international shipments from 7 to 14 days.

A copy of the detailed policy is available on the [MyAerospace.com](https://www.my.aero.honeywell.com) portal.

Thank you. We appreciate your business!

Honeywell Aerospace